



*Counselors + Primary Counselors (Support Programs)
Training Session
Thursday, February 4, 2021*

***In the Chat**, input First Name, Last Name, Department, Classification and Email to receive the Starfish Early Alert Training PowerPoint, Training Guide for Faculty and additional resources.

Meet your Starfish Trainers



Renee Coffin
Sr. Admin. Assistant
To Sr. Dean Howard Willis

Starfish Project Scribe
Lead Configuration
Starfish Function Team

Starfish Trainer



Jessenia Cota
Counseling Services
Specialist

Starfish Admin
Lead Configuration
Starfish Function Team

Starfish Trainer

What, Why & Benefits of Starfish Early Alert

What is Starfish?

- A retention tool that **Napa Valley College** will utilize to improve student success, including retention and graduation rates.
- A **collaborative effort** between the campus staff, faculty and administrators (Student Success Networks) to ensure student success and persistence.



**Just some of the features of Phase 1 for NVC - Spring 2021.*

What, Why & Benefits of Starfish Early Alert

- High number of students on Academic Probation and Dismissal
 - Special Emphasis on Probation 1 Students (Academic and/or Progress)
- BP/AP Policy on Academic Probation and Dismissal
- CCC Best Practices and Models
 - Los Medanos, Contra Costa, El Camino, Bakersfield, Crafton Hills
 - Explored and reviewed SARS Early Alert and Starfish Early Alert



What, Why & Benefits of Starfish Early Alert

1. Access useful information on your students on one screen (Canvas Integration)
2. Quickly provide feedback on students and help connect them with services
3. Stay informed on a student through the Referral process, “Closing the Loop”
4. Provide positive reinforcement of successful behaviors
5. Communicate with students individually or in groups
6. No more paper Mid-Term Evaluations! All electronic process through Starfish



Starfish Training Agenda

- Logging into Starfish
- Setup your Starfish Profile & Notification Settings
- View your Homepage (i.e. Dashboard)
- Viewing your Student Lists (i.e. My Students)
- Raise a Flag, Kudo, To-Dos, and/or Referrals
- Tracking Items & Closing the Loop (a.k.a. Resolve)
- Progress Survey (Mid-Term) (*Early March*)
- Attributes & Advance Filtering
- Catalog Services
- Starfish Help & Resources
- Upcoming Training Sessions and Q&A



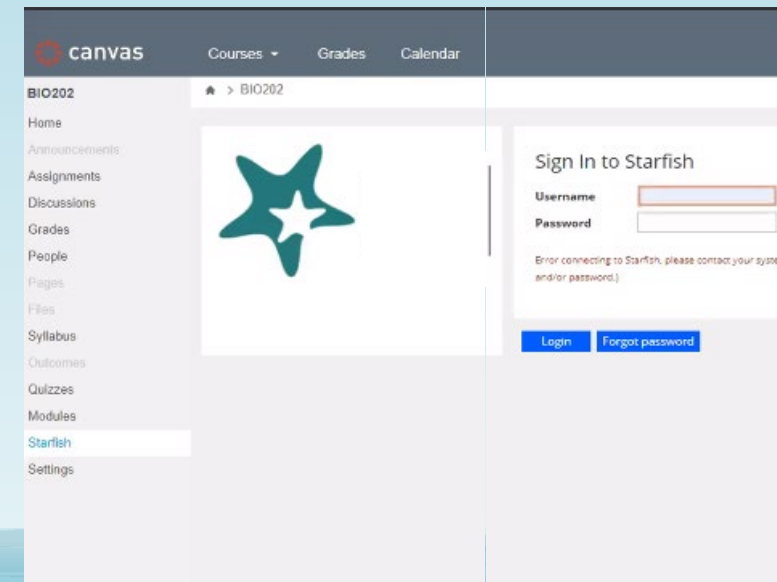
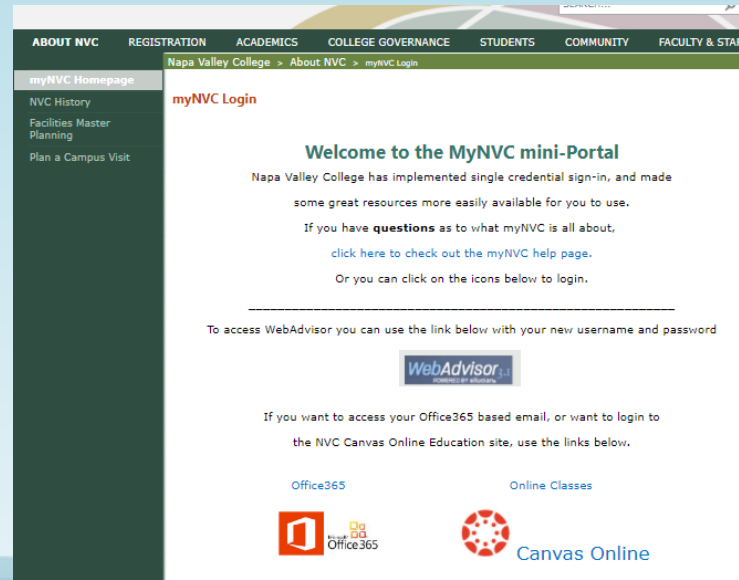
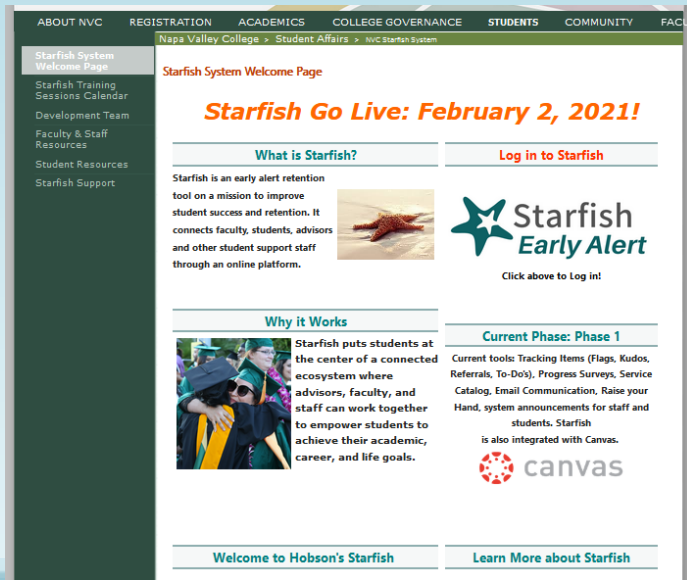
Where and How- To Login to Starfish Single Sign On > NVC Credentials



Starfish Webpage

myNVC Webpage

Canvas Integration (Instructional Faculty Only)

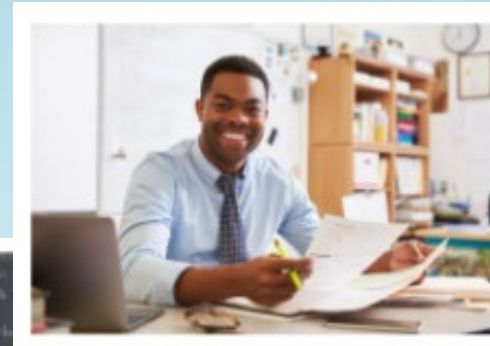


www.napavalley.edu/starfish www.napavalley.edu/myNVC



Let's Starfish!

Disclaimer: Student Information will be viewed during Training Session.



Starfish Early Alert Webpage

In-depth Look for Resources & Help

The screenshot shows the Starfish System Welcome Page. At the top, there is a navigation menu with links for ABOUT NVC, REGISTRATION, ACADEMICS, COLLEGE GOVERNANCE, STUDENTS, COMMUNITY, and FACULTY. Below this is a breadcrumb trail: Napa Valley College > Student Affairs > NVC Starfish System. The main content area features a large heading: **Starfish Go Live: February 2, 2021!**. There are four main sections: 1. **What is Starfish?**: A text block explaining that Starfish is an early alert retention tool on a mission to improve student success and retention, connecting faculty, students, advisors, and other support staff through an online platform. It includes an image of a starfish. 2. **Log in to Starfish**: A button with the text "Click above to Log in!". 3. **Why it Works**: A text block stating that Starfish puts students at the center of a connected ecosystem where advisors, faculty, and staff can work together to empower students to achieve their academic, career, and life goals. It includes an image of graduates. 4. **Current Phase: Phase 1**: A text block listing current tools: Tracking Items (Flags, Kudos, Referrals, To-Do's), Progress Surveys, Service Catalog, Email Communication, and Raise your Hand, along with system announcements for staff and students. It also mentions that Starfish is integrated with Canvas, accompanied by the Canvas logo.

ABOUT NVC REGISTRATION ACADEMICS COLLEGE GOVERNANCE STUDENTS COMMUNITY FACULTY

Napa Valley College > Student Affairs > NVC Starfish System

Starfish System Welcome Page

Starfish Training Sessions Calendar

Development Team

Faculty & Staff Resources

Student Resources

Starfish Support

Starfish System Welcome Page

Starfish Go Live: February 2, 2021!

What is Starfish?

Log in to Starfish

Starfish is an early alert retention tool on a mission to improve student success and retention. It connects faculty, students, advisors and other student support staff through an online platform.

Why it Works

Starfish puts students at the center of a connected ecosystem where advisors, faculty, and staff can work together to empower students to achieve their academic, career, and life goals.

Current Phase: Phase 1

Current tools: Tracking Items (Flags, Kudos, Referrals, To-Do's), Progress Surveys, Service Catalog, Email Communication, Raise your Hand, system announcements for staff and students. Starfish is also integrated with Canvas.

Canvas

Welcome to Hobson's Starfish

Learn More about Starfish

www.napavalley.edu/starfish

Upcoming Training Sessions



Starfish 'Training Session Calendar Tab'
on Webpage:

www.napavalley.edu/starfish

*Welcome to attend other Training Sessions to get a different perspective, including the Student Trainings.

NAPA VALLEY COLLEGE

Starfish Early Alert

Training session: by Starfish Role
Attend a training session that is convenient for you

INSTRUCTIONAL FACULTY Wednesday Feb. 3rd 12:30pm - 1:30pm Friday Feb. 5th 1:00pm - 2:30pm Monday Feb. 8th 12:30pm - 1:30pm Wednesday Feb. 10th 12:30pm - 1:30pm Friday Feb. 12th 12:30pm - 1:30pm	COUNSELORS & SUPPORT PROGRAM COUNSELORS Thursday Feb. 4th 12:30pm - 1:30pm Thursday Feb. 11th 12:30pm - 1:30pm Thursday Feb. 4th 12:30pm - 1:30pm
SUPPORT PROGRAM ADMIN ASSISTANTS Friday Feb. 5th 10:00am - 11:00am GENERAL COUNSELING SUPPORT STAFF Monday Feb. 8th 10:00am - 11:00am	HOW TO COMPLETE PROGRESS SURVEYS Friday Feb. 5th 1:00pm - 2:30pm Monday Feb. 22nd 12:30pm - 1:30pm Tuesday Feb. 23rd 12:30pm - 1:30pm Wednesday Feb. 24th 12:30pm - 1:30pm Thursday Feb. 25th 12:30pm - 1:30pm
OPEN LABS Friday Feb 12th 10:00am - 11:30am Monday Feb 15th 12:30pm - 2:00pm Thursday Feb 18th 12:30pm - 2:00pm Friday Feb. 19th 10:00am - 12:00pm	Open for all Phase One Starfish Features Includes: Raising Kudos, To-Do's, & Flags, Closing the Loop, Progress Surveys, etc. Friday Feb. 19th 1:00pm - 2:30pm Tuesday Feb. 23rd 3:00pm - 4:00pm Wednesday Feb. 24th 3:00pm - 4:00pm Friday Feb. 26th 10:00am - 12:00pm

To register click here or visit the Starfish webpage: <https://www.napavalley.edu/starfish>

Questions ? Email us: Starfish@napavalley.edu



Questions, Inquiries &
Answers

Email: Starfish@napavalley.edu



Keep in mind Starfish is new to Napa Valley College and we will be learning to “Starfish” together.