

## Reference Librarian Survey

As part of Napa Valley College's commitment to instructional excellence, all faculty members are evaluated regularly. Your input is a vital part of this process. Your feedback will be used to help identify this librarian's strengths and areas for continued improvement.

All responses are anonymous and confidential.

1. The librarian listened attentively and understood my question.

- Strongly agree
- Agree
- Disagree
- Strongly disagree
- Not Applicable

2. The librarian was helpful in finding library resources to answer my question

- Strongly agree
- Agree
- Disagree
- Strongly disagree
- Not applicable

3. The librarian explained clearly how to use the appropriate library and online resources.

- Strongly agree
- Agree
- Disagree
- Strongly disagree
- Not applicable

4. The librarian was respectful and courteous.

- Strongly agree
- Agree
- Disagree
- Strongly disagree

- Not applicable

5. When I have another question, I would ask this librarian for help again.

- Yes
- No
- Not applicable

6. Please comment about specific strengths and areas of improvement for this librarian.  
Thank you for your observations.