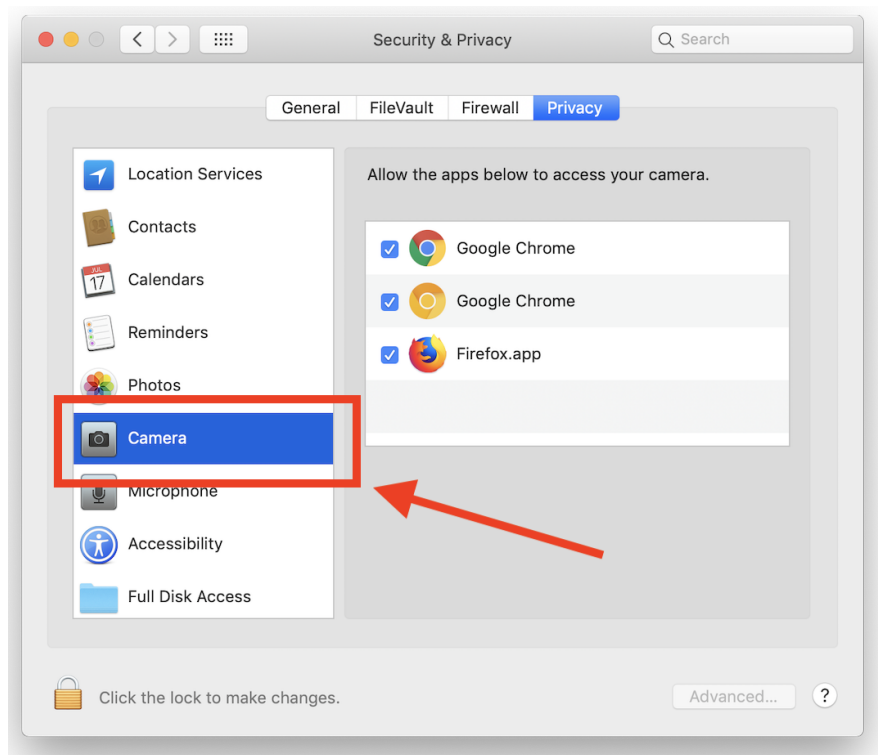# Unblock macOS browser camera/mic access, for Mojave (10.14) and later

MacOS Mojave 10.14 and later, released a security setting that requires you to grant the operating system camera and microphone permissions, under System Preferences.

IMPORTANT: YOU MUST GRANT EACH BROWSER (Google Chrome and Firefox) CAMERA/MIC ACCESS

To give camera and mic access:

1. Go to System Preferences, then Security & Privacy Settings, and select Camera.

2. Click the box next to the browser(s) you will be using. It'll quit and reopen your browser.

3. Do the same for the microphone by going to Systems Preferences, then Security & Privacy Settings and select Microphone.

4. Click the box next to the browsers you will be using. It will quit and reopen your browser.

5. Join your Online Counseling session and the counselor should now be able to see and hear you!

Tutorial made available by support at Cranium Cafe