

2022-2023 Student Affairs End-of-the Year Report

Please answer the following questions below to **summarize** your unit's highlights, accomplishments and challenges encountered in 2022-23. Please be detailed but please try to keep your response to ½-1 page per question.

1. What are **two or three** of the greatest accomplishments of your unit this past year (2022-23)?

NVCPD Staff Going the Extra Mile: This year Napa Valley College Police (NVCPD) personnel went the extra mile getting involved in the community and on campus, all their efforts were done on-top of their daily operations and responsibilities.



Officer Alba Madrigal helped organize and run the Napa County Law Enforcement's Annual Torch Run for Special Olympics, a fundraiser where Napa County Law Enforcement carries the Special Olympics torch through all of Napa County. Sgt. Hoyt Maddox drove the support van for the entire event and Officer Austin Bradway and Dispatcher Jazmin De La Cruz both ran one of the legs. NVCPD has participated in the run raising money for Special Olympics athletes for approximately 15 years straight.



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Dispatcher De La Cruz helped organize and run Napa County's first ever Walk a Mile in Her Shoes event. The event took place downtown and was a huge success in helping raise money and awareness for survivors of sexual assault and domestic violence. NVCPD was the highest participating police department in Napa County. Great job Jazmin, and a special thanks to Dr. Powell for being the keynote speaker, and joining Sgt. Maddox, Officer Nitu Singh, and Officer Bradway in walking a mile in red high heels.

Officer Bradway, Dispatcher De La Cruz, and CSO Alina Padilla all helped put together a Napa Valley College booth at Napa County's National Night Out. This is the second time NVCPD has participated in this event that encourages community-police partnerships to help bring trust, awareness, and crime prevention education to the community. A big thank you to Welcome Center and Basic Needs Center for donating swag to hand-out to the community for prizes.



Chief Wade, Sgt. Maddox, Officer Madrigal, CSO Padilla, and Dispatcher De La Cruz all participated in Napa County's annual Shop With a COP event. This event is a great opportunity for Napa County Law Enforcement to connect with and help Napa County children and families.

NVCPD continues to contribute on campus as well: participating in on-campus events, committees, college van safe driver trainings, taskforces and hiring committees; being an EEO representative and a club advisor; River Trail Village preparations; and many other safety related presentations and classes. This type of connection and outreach,

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both on and off campus, is a necessity for Community Policing and developing trust with the population that we serve.

Recovery: Like some other departments on campus the College Police has had a long recovery after COVID and the cyber-attack. As a department we have been able to re-create and update: training records, forms, policies and procedures, audits and inspections, business documents, class/training materials, outreach and advertising materials, and much more. We have also worked diligently to recover and improve our technology. We have replaced our outdated and inoperable body cameras with new cameras that allow for greater transparency, tracking, and evidence. The College Police has updated the NVCPD website to provide easier use and better transparency. Sgt. Maddox has reconstructed and improved upon our CPD scheduling and duty calendar. A big thank you to Daniel Vega and all of the Institutional Technology personnel for helping to get our NVC Safe emergency messaging system and our Lynx Duress buttons back up and running properly. Finally, were able to transition our 2 patrol vehicles to hybrids for better fuel efficiency and fewer carbon emissions.

2. What one or two areas needed greatest improvement, or what goals were you unable to accomplish for some reason?

Despite all of the progress the College Police has made restoring our information and systems we were unable to complete the revamping of our Field Training Program. This was pushed back due to other items having a high need with quicker time constraints.

The other item we were unable to get accomplished was our business cards containing a QR code. The QR code is designed to have a survey when scanned giving the public more access to provide feedback about their experience with the College Police. This task has reliance on a couple other departments on campus that have had higher priorities and timelines that needed to be met.

Hopefully we will be able to get these important items accomplished prior to the end of Fall 2023.

3. Do you have any innovative ideas for your unit?

The College Police will continue to strive for more community input and transparency. This will include: easier website access to Criminal/Suspicious Activity forms and Complaint forms, issuing the business cards with the QR codes to enable anyone that has contact with the College Police to submit input on their experience, a robust College Police Advisory Committee, and more information on the college police website regarding NVCPD's reports, and policies/procedures.

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4. How many students did your unit serve in the 2022-23 academic year?

During the fiscal year 2022-2023, the College Police responded to 17,388 calls for service, which is a 1.5% decrease from the previous year. In addition to the calls for service, the college police provided direct service to 298 people at our service window, which is a 17% decrease from the prior year. Also, staff provided \$14,838 worth of assistance to students and staff in the form of fingerprint services and motorists' assistance. The college police handled 180 found items, returning 21% of them.

5. Is there any other information you think is important to note?

NVCPD has and will continue to work on the planning, preparation, and implementation of River Trail Village. This is a huge undertaking that involves many partnerships.